

Client Rights

What to Expect:

- Your professional counselor will describe her or his qualifications and areas of expertise.
- Your professional counselor will treat you with respect and dignity, especially in regard to age, color, culture, disability, ethnic group, gender, race, religion, sexual orientation, marital status, or socioeconomic status.
- Your professional counselor will inform you of the purposes, goals, techniques, procedures, limitations, potential risks, and benefits of all counseling services that you will receive. You may request a copy of this information in writing at any time.
- Your professional counselor will inform you of and give you the opportunity to discuss matters of confidentiality, privacy, and disclosure of information. She or he will also inform you of the limitations to confidentiality.
- Your professional counselor will inform you of all financial arrangements related to service prior to entering the counseling relationship. You may request this a copy of this information in writing.
- Your professional counselor will, when necessary, assist in making appropriate alternative service arrangements. Such arrangements may be necessary following termination, at follow-up, or for referral.
- When questions or concerns arise regarding services requested or services received, please discuss them immediately with your professional counselor. If such questions cannot be answered or a resolution reached, please follow the grievance procedure in the disclosure statement. You may also contact Disability Rights North Carolina, the statewide agency designated under Federal and State law to protect and advocate the rights of persons with disabilities.

DisabilityRightsNC.org
Toll-Free: 877-235-4210
Phone: 919-856-2195
3724 National Drive, Suite 100
Raleigh, NC 27612